# PEORIA REGIONAL HUMAN RIGHTS AUTHORITY MINUTES June 15th, 2011

The regular stated meeting of the Peoria Regional Human Rights Authority (HRA) was called to order at 10:08AM on Wednesday, June 15th, 2011 by Chairperson Meri Tucker.

The meeting was held at Institute of Physical Medicine and Rehabilitation (IPMR), 6501 N. Sheridan Road, Peoria, IL 61614

# ROLL CALL

Present:

Debra Goodwin, Dolores Sheen, Meri Tucker, Dean Steiner, Carolynsue Wolf,

Absent:

Anne Hicke, Flora Knutson

Staff:

Gene Seaman

Guests:

Terry Edwards, Citizen

Kimberly Landers, St. Mary's Hospital

Kim Shontz, Trinity Services

Dean Steiner, Methodist Medical Center

The Chairperson stated that a quorum was present.

The Chairperson stated the personally identifiable information should not be presented in public meetings to protect the privacy of those persons with disabilities on whose behalf the HRA conducts investigations.

Introductions were made.

The motion was made by Carolynsue Wolf to enter closed session at 10:26am. pursuant to Section 120/2 (c) (4) and (10) of the Open Meetings Act (5 ILCS 20), Section 3955/10 of the Guardianship and Advocacy Act (20 ILCS 3955) and Section 110/5 of the Mental Health and Developmental Disabilities Confidentiality Act (740 ILCS 110); the motion was seconded by Dean Steiner and carried. The purpose of the closed session was to discuss confidential information regarding new cases, current cases, discuss potential board members, and to meet with guests. Dean Steiner left closed session due to conflict of interest from 11:35am until 11:40pm.

The HRA returned to open session at 12:18pm having taken no action in closed session.

# **MINUTES**

Dean Steiner made the motion to approve the May 18<sup>th</sup>, 2011 meeting minutes with corrections. The motion was seconded by Dolores Sheen seconded the motion and the motion passed.

Dolores Sheen made the motion to approve the January 19<sup>th</sup>, March 16<sup>th</sup>, and May 18<sup>th</sup>, 2011 executive meeting minutes with corrections. The motion was seconded by Carolynsue Wolf and the motion passed.

Carolynsue Wolf made the motion to not make the executive session minutes public for the January 19<sup>th</sup>, March 16<sup>th</sup>, and May 18<sup>th</sup>, 2011 meetings. The motion was seconded by Dolores Sheen and the motion passed.

## **COMMUNICATIONS**

The HRA reviewed newspaper articles associated with disability rights.

## **NEW BUSINESS**

## Ratifications:

Ratifications were not voted on this meeting due to conflict of interest with Dean Steiner and the cases in need of ratification. The ratifications will carry over to the next meeting.

#### New Cases:

11-090-9034 - Hospital - Personal items that were taken upon being admitted to the hospital were not returned to the patient. Inadequate grievance process in regard to patient's complaint about the lost items. Dean Steiner motioned to table the complaint for a release until July 11<sup>th</sup> with no reminder. The motion was seconded by Dolores Sheen and the motion carried.

11-090-9035 - Mental Health Provider - Inadequate treatment, counselor was unprofessional and would not discuss behavioral health issues with patient. The patient asked for a different counselor several times but was denied. Retaliation against patient for complaints, patient was asked not to come onto the property or call due to legal issues raised by the patient. Violation of confidentiality when two staff members discussed information that a patient asked to be kept confidential. Inadequate medication plan, patient was given medication and then was not tapered off medication which caused withdrawal symptoms. Inadequate discharge, facility said they would refer him to another facility when discharged but they did not. Inadequate complaint process, patient went to counselor with complaint and was sent to the clinical director regarding the complaint, who talked to him about the complaint but never gave the patient any resolution of the complaint. Also patient was never told about a grievance process. Dean Steiner motioned to accept the complaint. The motion was seconded by Carolynsue Wolf and the motion passed.

11-090-9036 - Hospital - Individual called crisis line and was not given a chance to talk to the individual answering the phone line. Inadequate treatment, individual spoke to a nurse who said that the individual had a disease that she was not diagnosed with. Inadequate grievance process, when the complainant called in the grievance, no one got back about the call. Dean Steiner motioned to table the compliant for a release until July 11<sup>th</sup> with no reminder letter. The motion was seconded by Carolynsue Wolf and the motion passed.

11-090-9040 - School District - IEP meeting accommodations not followed for student and parent with disabilities. Internet is supposed to be available for student and parent but internet was not functional at beginning of meeting and meeting was almost cancelled. 30 minutes later, the internet was working again. Parent and student were not given a digital copy of the IEP nor was a digital copy prepared. School told parent when meeting was occurring but would not work with them on a meeting time to accommodate both parties. School gave parents 3 dates to choose from. Also, meeting was postponed due to staff conflicts but they would not change meeting for parents. Meeting was taped by the school without parent and students permission nor did the parents know they were being tapes. Confidentiality violations, school board members knew about aspects of students IEP but they were not members of the IEP team. Dean Steiner motioned to accept the case. The motion was seconded by Dolores Sheen and the motion passed.

11-090-9041 - Nursing Home - Inadequate care including, staff not caring for patient's hygiene, inadequate food portions, and inadequate amounts of water provided to patients. Dolores Sheen motioned to table the complaint until a release is received and to send a reminder letter on June 30<sup>th</sup>. The motion was seconded by Carolynsue Wolf and the motion passed.

#### **UNFINISHED BUSINESS -**

No unfinished business.

## CASE PROGRESS REPORTS

10-090-9026: Methodist Medical Center - Gene Seaman gave the update that they are currently working on the subpoena process for the additional information but they would discontinue the process until after June 24<sup>th</sup>.

11-090-9008: Trinity Services - Gene Seaman gave the update that he will proceed with the draft report with this case.

11-090-9009: Bridgeway, Inc - Gene Seaman gave the update that he is awaiting some additional information with this case to complete the report.

11-090-9019: Bridgeway, Inc - Gene Seaman gave the update that the report is complete but being reviewed by Jon Burnet and Teresa Parks.

11-090-9022: Methodist Medical Center - Gene Seaman gave the update that they are currently working on the subpoena process for the additional information but they would discontinue the process until after June 24<sup>th</sup>.

11-090-9025: Methodist Medical Center - Gene Seaman gave the update that they are currently working on the subpoena process for the additional information but they would discontinue the process until after June 24<sup>th</sup>.

11-090-9028: St. Mary's Hospital - Gene Seaman gave the update that they have currently scheduled a site visit with Meri Tucker and Dean Steiner for July 8<sup>th</sup>.

11-090-9029: Human Service Center - Gene Seaman gave the update that the draft report is currently being worked on.

11-090-9031: Wesley Village - Gene Seaman gave the update that a site visit is complete and was attended by Debra Goodwin and Dolores Sheen.

11-090-9039: Graham Hospital - Gene Seaman gave the update that a site visit is schedule with Carolynsue Wolf and Dolores Sheen for July 12<sup>th</sup>.

# **DRAFT REPORTS**

None

# **CASE CLOSURES**

10-090-9007: Methodist Medical Center - Carolynsue Wolf motioned to table the case until for a second response letter to the amended report and also request evidence of an in-service training. Dolores Sheen seconded the motion and the motion passed. Dean Steiner abstained from voting on the motion.

10-090-9034: El Paso Health Care and Rehab Center - Carolynsue Wolf motioned that we close the case and make the report public record and send the case for an enforcement referral. The motion was seconded by Dolores Sheen and the motion carried.

11-090-9003: Midland School District - Debra Goodwin motioned that another letter is sent asking for action on recommendations. Dean Steiner seconded to the motion and it carried.

11-090-9006: Forest Hill Health and Rehab - Dolores Sheen motioned that we close the case and make the report public record but put a clarification notice in the case closure letter. Carolynsue Wolf seconded the motion and the motion carried.

11-090-9012: District 150 - Dolores Sheen motioned that we close the case and make the report public record. Carolynsue Wolf seconded the motion and the motion carried.

11-090-9015: Warren Achievement Center - Dolores Sheen motioned to close the case and make the report public record. Dean Steiner seconded the motion and the motion passed.

#### **OTHER BUSINESS**

Dolores Sheen motioned that we not recommend Terry Edwards as a board member. The vote was seconded by Dean Steiner and the motion passed.

#### ANNOUNCEMENTS

None

# **ADJOURNMENT**

1PM

Ann Hicke (95)
Ann Hicke Reporter